



We made I.T. work for Chapel A



We are now able to get on with our work and communicate with the outside world without worrying about the computers.
Julie Holmes Administration Manger CALTSC

Fast Facts

Customer

Chapel Allerton Lawn Tennis and Squash Club (CALTSC)

www.chapel-a.co.uk

Employment

- Full Time 3
- Part Time 27

Industry

- Sports and Leisure

Customer Profile

CALTSC was established as a club in 1880. With 1000 members serving all age groups and fitness abilities. There are 3 full time and 27 part time staff members and there is no dedicated IT staff.

Hardware

- Dell 830 Server
- Dell UPS
- Dell Switch
- Fujitsu Scanner

Software

- Microsoft SBS 2003 Server
- Windows 2003
 - Active Directory
 - Exchange
 - ISA 2000
 - SQL 2000

Services

- Consultancy
- Deployment
- Training
- Maintenance
- Support

Business Needs

A new committee decided that the old peer to peer computer system was letting the administration down in many ways and that a new system could open up the way for the club to utilise modern technology for the benefit of the members and staff.

Pre-Requisites

- Easy to run (no dedicated IT staff)
- Affordable
 - To purchase
 - To run

Main requirements

- Individual Email accounts
- Backup Strategy
- Broadband technology
- User based security
- Centralised Antivirus
- Centralise Anti-Spam
- SQL Server for Members System
- Remote Administration
- Remote Maintenance

Solution

Working with staff and 2 key committee members who had working experience of enterprise computing it was decided that the best option was to Purchase Microsoft's Small Business Server 2003 Premium Edition as the core to the new infrastructure. In addition McAfee Active Virus Defence and GFI Anti-Spam software would be needed.

An Extension was made to the Cat5 Networking and new Router/Firewall was installed along with a new Switch and Wireless Access Point. BT put in a new line and Plus Net supplied the Broadband connection.

A new Dell server was purchased that include some redundancy and this was connected to a new uninterruptible Power Supply.

The SBS deployment was carried out by a BSLeeds Partner company which is a Microsoft Accredited SBS Specialist.

Benefits

The deployment went smoothly

The main benefit is saving time as everything is centralised and if there are any problems then support is just a phone call away.

- All users have access to Email
- All users have access to the web
- Secure File structure
- Backup is a lot easier to manage
- No more Clearing Spam
- Antivirus Updates automatically
- Remote Access for Administration and maintenance thus reducing support costs
- Security from external attack

The system has been running for over 12 months and there have been no major problems apart from a lightening strike to the club. The lightening strike took out the power to the club and damaged the router and a network card but the server was unaffected. Once the power to the building was restored a new router and network card were deployed and the system was up and working the same afternoon.